



financial[®]

ACCESS TO BASIC BANKING SERVICES

In Canada, every individual has access to basic banking services.

The Government of Canada put these regulations in place to make sure any individual can open a personal deposit account with a bank.

To open a PC Money™ Account, at one of our Pavilions, you need to provide one (1) item from Table A,
or

Two (2) pieces of ID from Table B, or

One (1) piece of ID from Table B and one (1) piece of ID from Table C

Table A

- A Canadian Passport
- A Permanent Resident Card
- A Certificate of Canadian Citizenship (issued prior to 2012)
- Provincial Driver's Licence
- British Columbia ID/Enhanced ID
- British Columbia Services Card
- Quebec Health Card
- Saskatchewan Non-Driver Photo ID
- Manitoba Enhanced Identification Card
- Ontario Photo Card
- Yukon General Identification Card
- Alberta Photo Identification Card
- Nova Scotia Identification Card
- Prince Edward Island Voluntary ID
- New Brunswick Photo ID Card
- Newfoundland and Labrador Photo Identification Card
- Northwest Territories General Information
- Secure Certificate of Indian Status
- Certificate of Indian Status

Table B

- A Certificate of Canadian Citizenship/Certification of Naturalization (paper form)
- Immigration Canada Form IMM 1000, IMM 1442 or IMM 5292
- A birth certificate issued in Canada
- A Social Insurance Number card issued by the Government of Canada
- An Old Age Security card (must bear the Social Insurance Number)

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- Health Card (except Manitoba, Ontario and P.E.I.)

Table C

- An employee identity card issued by a well-known employer in the community bearing individual's photograph
- A bank or automated banking machine or client card issued by a member of the Canadian Payments Association (CPA) bearing the individual's name and signature
- A credit card issued by a member of the Canadian Payments Association (CPA) bearing the individual's name and signature
- A Canadian National Institute for the Blind (CNIB) client card bearing the individual's photograph and signature
- A foreign passport
- Identity is confirmed by a client in good standing with PC Financial or by an individual in good standing in the community where the pavilion is located.

If you have a complaint, you may contact FCAC.

Financial Consumer Agency of Canada (FCAC)

1 866 461 FCAC (3222) [English] | 1 866 461 ACFC (2232) [French]

www.fcac-acfc.gc.ca

427 Laurier Avenue West, 6th Floor, Ottawa ON K1R 1B9